



# HAMILT<sup>®</sup>N

## NETWORK SENTINEL



### A True IT Partnership

We understand uptime and availability are vitally important to your operation. This is why we align our technology to support your initiatives. Building a program that relies on 24x7x365 network monitoring coupled with an aggressive preventative maintenance component ensures optimum uptime for your business.

**Total IT support and management for a fixed monthly price. It's that simple.**

We provide all of the benefits of an internal IT department for a fraction of the price of staffing one yourself. We reduce the business impact of IT failures by minimizing their occurrence, and any unforeseen issues are dealt with as a top priority. All aspects of your network are covered: security, data protection applications and hardware.

A regularly maintained network means fewer failures, yielding higher productivity and savings on support costs. At the same time, your exposure to security risks is nearly eliminated, and frustration from unstable IT resources is alleviated. We allow our customers to focus on their core business functions without having to worry about their network.

### Program Advantages

#### Secure Network

We provide patches, servicing and anti-virus updates for your PCs; and prevent spam from reaching your network, reducing the likelihood of your network being compromised.

#### Protected Business Information

Data backup services provide peace-of-mind, knowing all critical business and customer data can be quickly restored.

#### Increased Productivity

Continuous insight into your network and preventative maintenance allows us to reduce the impact of IT failure by shortening the time between network decline and issue resolution.

# NETWORK SENTINEL PROGRAM ELEMENTS

## MANAGED SERVER

- 24X7 Advanced Performance Monitoring
- Server Configuration Management
- Key Application Maintenance
- Microsoft and Third Party Patch Management
- Real Time Server Optimization
- Scheduled Preventative Maintenance

## MANAGED WORKSTATION

- 24X7 Advanced Performance Monitoring
- Workstation Configuration Management
- Microsoft and Third Party Patch Management
- Real Time Workstation Optimization
- Scheduled Preventative Maintenance

## MANAGED BACKUP

- Backup Deployment and Configuration
- Backup Performance Monitoring
- Backup Software Updates
- Scheduled Backup Jobs
- Data Center Replication and Disaster Recovery Planning

## MANAGED NETWORK

- Firewall Management and Maintenance
- Router and Switch Performance Monitoring

## MANAGED SECURITY

- Anti-Virus Monitoring and Management
- Anti-Spam Monitoring and Management
- Regular Vulnerability Scan and Report

## MANAGED SUPPORT

- Monthly Network Health Review
- Unlimited Network, End-User and Network Support



**HAMILTON**

**Call today for a custom quote!**

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